

# Complaints, Compliments & Feedback Form

Yellowbird Wellbeing is committed to providing the best possible service to people with disability, their family and friends. We value your feedback so we can improve the services we provide.

Please let us know what we do well and where we can improve our supports and services.

Let us know your response below:			
<input type="checkbox"/> Complaint		<input type="checkbox"/> Compliment	
		<input type="checkbox"/> Feedback	
<b>Participant Details</b>			
Do you wish to remain anonymous:		<input type="checkbox"/> Yes <input type="checkbox"/> No	
First name:		Last name:	
Email:			
<b>Feedback Information</b>			
Name of Yellowbird Wellbeing support:			
Please share any feedback or concerns. Include what led to making the complaint, compliment or feedback, the approximate dates and who was involved?			
What outcomes would you like as a result of providing your feedback?			
Do you wish to receive a response on the progress?		YES or NO	
<b>Privacy</b>			
<p><b>Yellowbird Wellbeing</b> is committed to protecting your privacy. We collect and handle personal information that you provide on this form for investigating and responding to your complaint, compliment or feedback.</p> <p><b>Yellowbird Wellbeing</b> will only use your information in accordance with relevant privacy and other laws. For us to provide the best possible service, we may need to share your personal information with others, such as NDIS Commission, etc. that deals with the concerns identified in your feedback.</p> <p>Please be advised that compliments may be used and published by <b>Yellowbird Wellbeing</b> to promote <b>Yellowbird Wellbeing</b> services and supports. No personal or identifying information will be used. If you do not want your compliment to be published, please let us know.</p> <p>If you choose to remain anonymous, <b>Yellowbird Wellbeing</b> may be unable to respond to your complaint, compliment or feedback.</p> <p>If you wish to contact <b>Yellowbird Wellbeing</b> who are responsible for managing the personal information that you provide on this form, please email: <a href="mailto:feedback@yellowbirdwellbeing.com.au">feedback@yellowbirdwellbeing.com.au</a>.</p>			
<b>Declaration</b>			
<i>I declare the information I have provided is true and correct</i>			
Signature:		Date:	

Thank you for taking the time to provide feedback about our service.