

YELLOWBIRD

W E L L B E I N G

**IMMEDIATE
CAPACITY FOR
REFERRALS
TODAY!!**

SUPPORT COORDINATION

We are registered for Assist - life stage, transition [0106] in NSW and SA.

At Yellowbird Wellbeing we are experienced AHPRA registered clinicians.

The intended outcomes of providing Coordination of Supports is that a participant's capacity and ability to design, develop and implement their supports is sustained and includes, but is not limited to:

- **Connection:** assist the participant to develop knowledge, experience and connections with the community and broader systems of support.
- **Support Design:** works together with participant to understand plan funding and its purpose. Support Coordinator will understand the participant's confidence and skills, and helps participant identify what they want from services. Will develop and design support solutions to meet participant outcomes.
- **Establish Supports:** assist the participant to identify and consider support options and link the participant to the broader systems of supports. Where practical creates a supports and action plan to facilitate the participant to implement their plan.
- **Crisis:** Assistance to resolve points of crisis and developing capacity and resilience in the participant's network.
- **Coach, Refine, Reflect:** Coach the participant through challenges that come up. Helps participant prepare for review and report on achieved participant outcomes.

We will respond to your referral within 24 hrs and your initial consultation will occur within 5 business days of receiving your signed service agreement and copy of your plan. We utilise technology, so our services can be accessed by more participants. This includes Facetime and/or use google meets which is easy to use and we will use remote access to manage your supports.

YBW support coordination team is led by Tracy who has extensive experience including previous employment in Leadership positions at NDIS [Director Service Delivery, Assistant Director Quality & LAC partners] and FACs [Principal Project Senior Manager - NDIS Coordination].

We are uniquely placed to understand the intricacies of many of the interfaces which are difficult to navigate. Such as:

- host families [adults with disability over 18yo living in host family care]
- voluntary out of home care [VOOHC]
- OOHc
- mental health/psychosocial disability
- mental health interface
- complex disabilities

We currently have three [3] very experienced support coordinators with capacity. Covering regions including Dungog LGA, Stroud/Gloucester and surrounding regions, mid coast LGA, Maitland LGA, across the Hunter, New England, mid north coast, northern NSW, and central coast regions. If we are unable to do meetings in person, we will video conference as needed.

We do specialise in interpreting your NDIS plan, and your end of year NDIS plan report. You can choose a support coordinator to implement your plan after our initial consultation, and we will then also liaise with them and other providers with you to create your end of year report. To engage us just for initial plan consultation and end of year report, we will need to be able to allocate us 25 hours.

Contact our Support Coordination Services Team

[email is quickest way to contact us]

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www.yellowbirdwellbeing.com.au